Welcome To



Value Based Purchasing (VBP): Meeting the challenge!



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Let's Meet Our Speakers

Sharon Norton Clinical Application Specialist



Sharon Norton is a Registered Nurse + Certified Professional in Healthcare Quality who brings a wealth of clinical and quality management experience and healthcare software implementation experience. Her role at Prista is researching and updating application benchmarks and references as well as client support and training.

Let's Meet Our Speakers



Don Jarrell brings to Prista over 35 years of technology experience in product management, technology strategy, and intellectual property management and licensing. In his role, Don has provided the vision for Prista and for the ActionCue Clinical Intelligence application.

Goals For Today

- * **Goal #1:** To assure that all participants have basic knowledge about Value-Based Programs (VBP).
- * **Goal #2:** To assure participants know where to get more detailed VBP information and updates.
- * **Goal #3:** To identify how ActionCue can provide data to monitor VBP measures in real time.

Learning Objectives

You will be able to:

- * Define VBP What does it mean?
- * Identify VBP Programs
- * Explain VBP Timeframes & HVBP Domains
- Locate the CMS and QNET VBP resource pages
- * Identify how ActionCue can help you meet the challenges of VBP!

What is VBP?

- * VBP = Value Based Program or Value Based Purchasing
- * Initiated by the Affordable Care Act (2010)
- Rolled out by CMS in 2012 with 4 initial Value Based
 Programs:
 - Hospital Value Based Purchasing Program (HVBP)
 - Hospital Readmission Reduction Program (HRR)
 - Value Modifier Program (VM), also known as Physician Value-Based Modifier Program (PVBM)
 - Hospital Acquired Conditions (HAC) Program

Today's Focus

Value Based Programs:

***** According to the CMS website:

"Value-based programs reward health care providers with incentive payments for the quality of care they give to people with Medicare".

* Applies to Fee-For-Service Medicare

 Hospitals and other providers participate based on eligibility requirements

HVBP Time Frames

* Baseline Year vs. Performance Year

Data collected in the <u>Performance Year</u> is compared against data collected in the <u>Baseline Year</u> to determine if the hospital has improved care. Monetary incentives are based upon improvement.

* Baseline Year generally 2-5 years prior to Performance Year

HVBP Time Frames

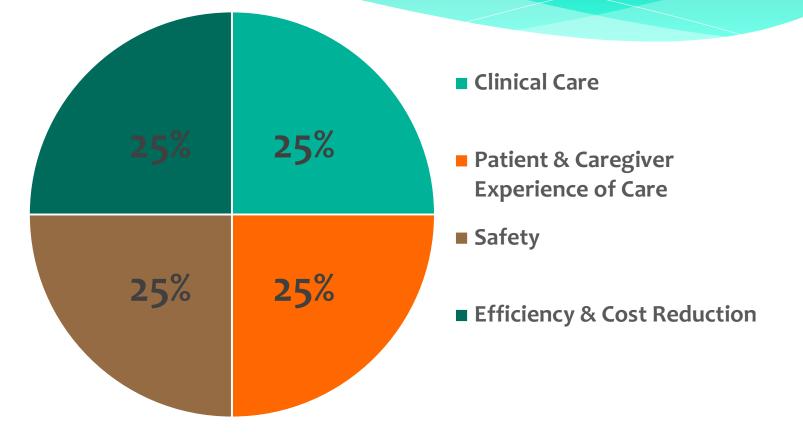
* Calendar Year (CY) vs. Fiscal Year (FY)

- CY2018 = Jan 1 to Dec 31
- FY2018 = Oct 1, 2017- Sept 30, 2018
- FY2018 Incentive payments generally based on CY2016 data collection
- Data collected in CY2018 impacts FY2020 incentive payments!

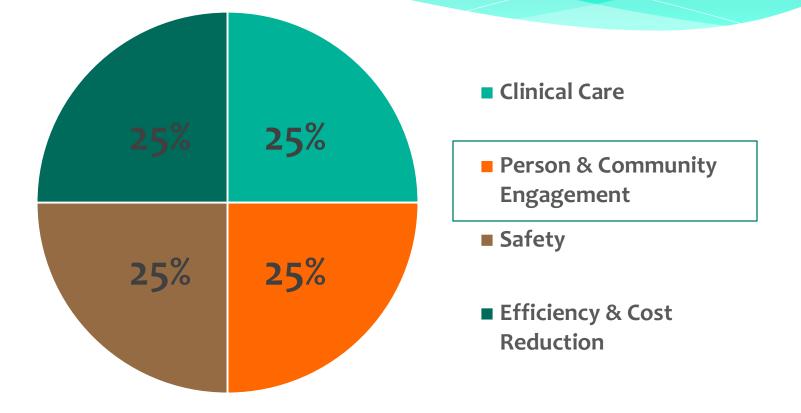
Measure Domains

- * HVBP Measures are divided into several Domains.
- * Domains are weighted in the final performance incentive payment formula.
- * Domains and their weights have evolved and changed over the course of the HVBP program.
- * A few measures have shifted from one Domain to another as program evolved.

FY2018 HVBP Domains



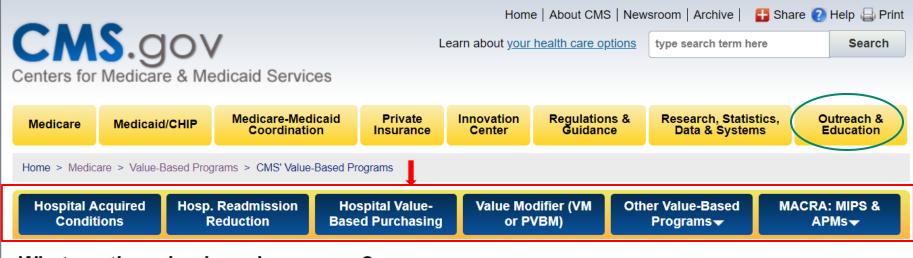
FY2019 & FY2020 Domains



Where do I get more details? Let's look at some references....



CMS Resources



What are the value-based programs?

Value-based programs reward health care providers with incentive payments for the quality of care they give to people with Medicare. These programs are part of our larger quality strategy to reform how health care is delivered and paid for. Value-based programs also support our three-part aim:

- · Better care for individuals
- Better health for populations
- Lower cost

CMS Value Based Programs Webpage:

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/Value-Based-Programs.html

HCAHPS & VBP

← → C ☆ ③ www.hcahpsonline.org/en/hcahps-and-hospital-vbp/

HCAHPS Hospital Consumer Assessment of Healthcare Providers and Systems

CAHPS[®] Hospital Survey

HCAHPS and Hospital VBP



Quick Links: How CMS Calculates the Patient Experience of Care (HCAHPS) Domain Score in the Hospital Value-Based Purchasing Program | HCAHPS Hospital VBP Performance Standards | Archived Documents

How CMS Calculates the Patient Experience of Care (HCAHPS) Domain Score in the Hospital Value-Based Purchasing Program

The purpose of this document is to provide a sequential overview of the score creation process. By following these steps, a hospital can approximate its Patient Experience of Care Domain score. Please click here to access this guide.

HCAHPS Hospital VBP Performance Standards

The HCAHPS Hospital VBP Performance Standards are published annually by CMS in the Final IPPS Rule. HCAHPS Performance Standards for each Fiscal Year are calculated from the Baseline Period and used in the assignment of Total HCAHPS HVBP Points in the Performance Period. Click <u>here</u> to view the FY 2018 Hospital VBP Performance Standards.

www.hcahpsonline.org

From HOME page, click on HCAHPS and Hospital VBP button in left menu. Note there is a guide available to help you calculate Domain Score for HVBP. ☆ 🗵 🖸

Search

Quality Net References

* Quality Net HVBP – Overview:

https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename =QnetPublic%2FPage%2FQnetTier2&cid=1228772039937

* Quality Net HVBP – Resources:

https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename =QnetPublic%2FPage%2FQnetTier3&cid=1228772237202

 * Quality Net Program Notification ListServe Registration: https://www.qualitynet.org/dcs/ContentServer?pagename=QnetPu blic/ListServe/Register

CMS Resources



HOSPITAL VALUE-BASED PURCHASING



CMS Hospital Value Based Purchasing Fact Sheet (14 p booklet):

https://www.cms.gov/Outre ach-and-Education/Medicare-

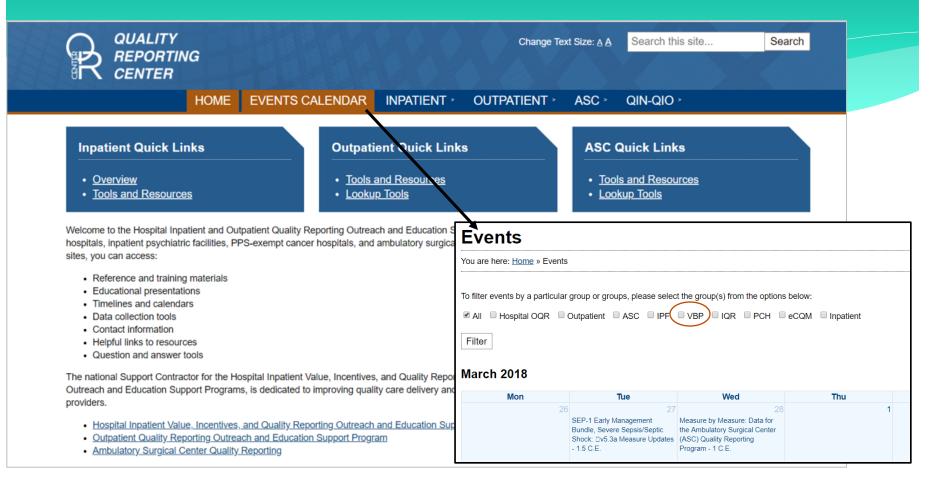
Learning-Network-MLN/MLNProducts/downloa ds/Hospital_VBPurchasing_F act_Sheet_ICN907664.pdf

 MLN Home Page: https://www.cms.gov/Outr each-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/Index.ht ml

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Based Purc	ased Purchasing							Benchmarks of Care		CMS relea
(HVBP) Baseline and		Value-Based Purcha	asing (VBP) Program. T	sets forth the statutory r he program uses the hosp npatient Quality Reporting	pital quality data	a reporting		Electronic Clinical Qualit Measures (eCQMs) Repo		FY 2018 pr Compare s Hospitals s CY 2018 0
Performance Eligibility	Perious			are Prescription Drug, Im				Healthcare-Associated Infections (HAI)		
Measures				enters for Medicare & Meo system to improve healtl				Hospital-Acquired Condi (HAC) Reduction Progra		CY 2018 C CMS grant Northern (
Scoring		of care provided in	the inpatient hospital s	etting.				Overall Hospital Ratings	;	CY 2017 e
Reports The program will implement value-based purchasing to the payment system that accounts for the largest share of Medicare spending, affecting payment for inpatient stays in approximately 3,000 hospitals across the country.								Hospital Value-Based Purchasing (HVBP)	Incentive CMS relea	
Review and Hospitals across the country. Corrections/Appeals Hospitals will be paid for inpatient acute care services based on the quality of care, not just quantity of the services they provide. Payments Purpose							Hospital Readmissions Reduction Program (HRI		tal Value-Ba	
							E-mail Notifications		CMS will no CMS grants	
Extraordinary The Hospital VBP Program is designed to promote better clinical outcomes for hospital patients, as Circumstances Form well as improve their experience of care during hospital stays. Specifically, Hospital VBP seeks to encourage hospitals to improve the quality and safety of care that Medicare beneficiaries and all										Dico and
		patients receive du	ring acute-care inpatier	nt stays by:						
Resources	Webinars/Calls • Eliminating or reducing the occurrence of adverse events (healthcare errors resulting in patient)									

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Quality Reporting Center



Quality Reporting Center

* CMS Presentation on HVBP:

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/HVBP/2013-2015-HVBP-Presentation-.pptx

- * The Quality Reporting Center (HSAG) Home page: https://www.qualityreportingcenter.com/
- * The Quality Reporting Center Events page: <u>https://www.qualityreportingcenter.com/inpatient/vbp-archived-events/</u>

Abbreviations

- * ACA Affordable Care Act
- * **CMS** Center for Medicare & Medicaid Services
- * ESRD-QIP End Stage Renal Disease Quality Incentive Program
- * HACRP Hospital Acquired Condition Reduction Program
- * **HVBP** Hospital Value Based Purchasing program
- * **VBP** Value Based Purchasing or Value Based Programs
- **HCAHPS** Hospital Consumer Assessment of Hospital Providers and Systems (patient survey for hospitals)

Why Monitor VBP ?

- * What happens today impacts incentive payments in TWO years!
- * Only chance to improve those payments is to identify issues and fix them NOW.
- * You cannot fix that which you do not know!



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Meet the VBP Challenge with ActionCue!

- * Performance Measures for VBP
- * VBP Performance Measure Dashboard Report
- * Identify potential problem areas as they are occurring to enable timely corrective action.
- * Track VBP data over time by data collection year.

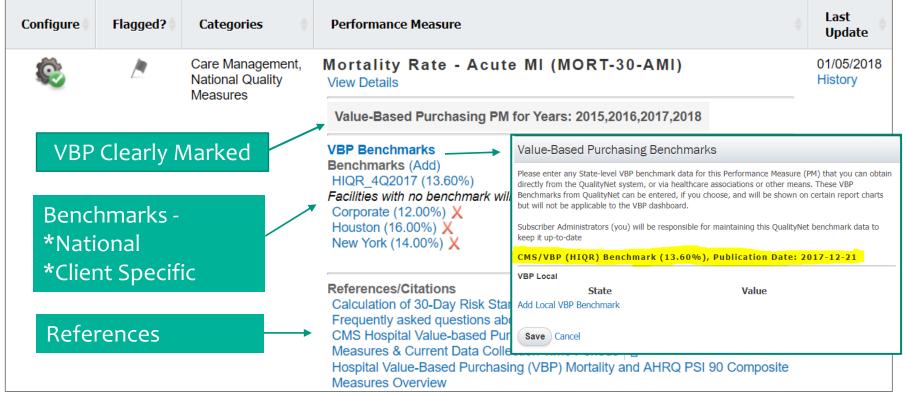
VBP Performance Measures

Performance Measure	Benchmark		2015		2016		2	017	2018		
	BM Value [♦]	Last Updated	CMS 🔷	Ignore	CMS 🔶	Ignore 🕴	CMS 🔷	Ignore 🕴	CMS 🛊	Ignore 🕴	
Abdominal Hysterectomy Infection Rate	0.762	2017-02-27	~		~	8	~		~		
C-Diff Facility-wide Infection Rate	0.924	2017-02-16	~		~		~		~		
Care Transition After Discharge	52.0	2017-12-21	~		~		~		~		
Catheter Associated UTI Rate	0.822	2017-02-16	~		~		~		~		
Central Line Associated BSI Rate	0.86	2017-02-16	~		~		~		~		
Cleanliness of Facility	75.0	2017-12-21	~		~		×		~		
Colon Surgery Infection Rate	0.832	2017-02-16	~		~		~		~		
DVT_PE Perioperative Complication	4.35	2017-10-25	~		~		~				
Elective Labor Induction Compliance	98.0	2017-12-21	~		~	۲	~	×	~		

VBP PMs Sortable in Library

Configure Performance Measures									
Category All Created/Changed Within All	All All 2015 2016	Update Library (current version 1.91.0) Status All Benchmarks All Search Reset							
Specify the criteria above and press the Search	2017 2018 Not VBP related	Tormance Measures Mortality Rate - Acute MI (MORT-30-AMI) View Details							
		Value-Based Purchasing PM for Years 2015,2016,2017,2018							
DVT_PE Perioperative C View Details Value-Based Purchasing PM for									

VBP PM Library ~ Lots of Info!



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Easy PM Data Entry

Monthly Entry for Case Management												
Facility: Memorial Hospital Change location												
Patients discharged with diagnosis of Acute Myocardial Infarction expired 30 days or less from date of discharge (View Performance Measures)												
Data Point	Mar 2018	Feb 2018	Jan 2018	Dec 2017	Nov 2017	Oct 2017						
AMI deaths		0	1	0	1	0						
Discharges with AMI diagnosis		12	10	15	8	9						
Heart Failure deaths		2	1	0	0	0						
Discharges with HF diagnosis		10	18	22	4	7						
Pneumonia deaths		2	1	1	0	0						
Discharges with Pneumonia diagnosis		28	20	44	9	12						

Data in Real Time Reports

Value-Based Purchasing Da	ashboard				
Client/Facility	Care Unit	VBP Year:		7	
Memorial Hospital	▼ AII	▼ 2016 ▼			
Surgery	Q	Care Mgmt	All Critical VBP PMs kdown of PMs: et or exceeded CMS/VBP Benchmark: 12 seeds improvement/non-critical: 2 itical: 1 ormance Standard Overall Value-Based Purchasing Dashbo	re Unit VBP Year	Apply
Pt. Surveys	JC		Overall Overall Infection Rate Infection Rate Infection	CLABSI Rate	ection Control P Scorecard All Critical VBP PMs aakdown of PMs: Met or exceeded CMS/VBP Benchmark: 2 Needs improvement/non-critical: 0 Critical: 1 ection Control easuring effectiveness of the organization's Infection ontrol program providing prevention, investigation, and pathemat of infections; compliance with value-based urchasing care measures and CDC regulations for the urveillance and control of infections, and providing sources for infection control best practices.

More Real Time Reports!

Value-Based Purchasing Dashboard																
Client/Facility	Care Unit	V	/BP Year:					Apply								
Memorial Hospital	AII	•	2016 -													
Surgery		Overall VBP Scoreca Breakdown Met or exc Needs imp Critical: 1	of PMs:	MS/VBP I												
			Performance Measure	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2016
	•		Care Management													
Pt. Surveys	lverall		Mortality Rate - Acute MI (MORT-30-AMI)											@ 🗘		
PL Suiveys			<u> </u>									4.35%	0.00%	0.00%	0.00%	1.09%
			Solution of the second											PI 🗘		
			\sim									4.3%	0.0%	9.1%	4.3%	4.0%
			a Mortality Rate - Pneumonia (MORT-30-PN) VBP Benchmark (VBP (HIQR)): 15.9% P										P 🗘			
NQM												7.1%	0.0%	0.0%	7.1%	3.2%
•			Infection Control													
			C-Diff Facility-wide Infection Rate (HAI-6)						VBP Benchmark (VBP (NHSN)): 0.92 🕑						PI 🗘	
				0.00	0.00	0.00	0.00	0.00	0.00	17.14	0.00	0.00	90.09	0.00	0.00	2.65
		📄 Central Line	Associat	ed BSI Ra	ite (PSI 07	(,HAI 1)				VBP Ben	chmark (\	/BP - 2017	Thresho	ld): 0.86	P 🗘	
						0.00	0.00	0.00	4.67	8.51	0.00	0.00	0.00	0.00	0.97	
			MRSA Infect	ion Rate ((HAI-5)							VBP Ben	chmark (V	BP (NHSI	N)): 0.82	🕑 🗘
				0.00	0.00	0.00	0.00	0.00	0.00	0.34	0.16	0.00	0.00	0.00	0.00	0.05

Let's Recap!

- Knowing how the CMS Value Base Purchasing program works is key to developing an effective action plan. Educate yourself and your organization.
- * Lots of information online at the various CMS related websites re: VBP performance measures and programs.
- * Identifying low performance promptly and taking action quickly are <u>essential</u> steps to improving quality of care and preventing loss of revenue from reduced reimbursement.
- * ActionCue helps you meet the VBP Challenge by providing real time data and reports that you can act upon today to ensure incentive dollars in the future!

Thanks for Attending!



Value Based Purchasing (VBP): Meeting the challenge!





For More Information

* Schedule a demo | pristacorp.com/get-started



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